



The MyAffinity app is designed to make family members feel more connected to their resident's life at Affinity. One of the benefits of the app is that you are now easily able to communicate with staff right in the app.

Chat

You can access chat by pressing **Chat** in the upper right corner. Chat with staff for assistance or questions related to your loved one's Affinity living experience.

Chatting with Staff

#1 - Press the chat bubble icon in the top right corner.

#2 - Press **Chat with Staff**.

#3 - Type your message in the bar at the bottom of the app. Press the green arrow to send.

The MyAffinity Tech Concierge

The MyAffinity Tech Concierge is a dedicated team who is available to assist residents and family members with MyAffinity. If you or your family living at Affinity need assistance with the MyAffinity app, press the phone icon in the bottom right corner that says **Support**. You can also call MyAffinity Support directly at (888) 808-0791. Our support team is available Monday - Friday: 8am - 5pm PST.