

# Uber

## What Is Uber?

Uber is a ride service provider that is available in places where access to public transportation may be limited or unavailable. Uber also provides services for assistance needed, wheelchair-accessible rides, pets, Spanish speaking, and medical transportation. Private transportation provides limited exposure to one person versus group medical transport or public transportation.

## Sign Up

- #1** - Download the Uber application from your device's app store.
- #2** - Enter your phone number and receive a verification code from Uber to log into the app.
- #3** - Enter the remaining required information to complete the account creation process.

## Requesting a Ride

- #1** - Open your app and enter your destination in the **Where to?** field.
- #2** - Swipe up to see all vehicles available in your area, press to select your ride, then press to select the ride service you need.
- #3** - To confirm your location, move the pin on the map, or select from a list of locations. Press **Confirm Pickup** to submit your request.
- #4** - Once a driver accepts your request, you'll see their location and the estimated time of arrival.
- #5** - Uber will send you notifications when your driver is close and when the driver arrives.



## Local Destinations

The Rides page also contains popular local destinations near your community. Press the icon for a destination to view a short description of the destination and buttons to request a ride there.

## Uber Discounts

All new riders can get free or discounted rides by using an Uber promo code in the Uber app. Depending on which promo code you choose and the price of your first ride, your first ride could be free.

## Scheduling Future Rides

When you are requesting a ride, you can press the **Now** button with the clock icon on it and select a future date and time for your ride.

## Problems with Rides

Uber has a customer support center that is available 24/7. They can be reached by visiting the [Uber Rider Help Page](#), where they provide a wide range of information and access to reach the Customer Support team.

## Other Questions

For additional information or questions, go to this [Uber FAQs Page](#) for assistance.