

# DOORDASH

## What Is Doordash?

Doordash offers online ordering and delivery of food from many restaurants. Without leaving the comfort of your home, you can shop and order everything you need for delivery to your door. Enjoy convenient, safe, and time-saving food delivery from your phone or computer.

## Sign Up

- #1 - Download the Doordash app on your mobile device and open the app.
- #2 - Press **Sign Up**.
- #3 - Enter your name and contact information as requested.
- #4 - Press **Share Location** when prompted. This will allow you to enter your address, or select your address from the drop-down options.
- #5 - You may enter your standard Drop-off options here, either **Hand it to Me** or **Leave it at My Door**.

## Place an Order

- #1 - Open the Doordash app and select a restaurant.
- #2 - Browse or search for food and click the **Add To Cart** button.
- #3 - After adding all items to your cart, press the **Shopping Cart** button at the bottom to check out.
- #4 - Verify your order, and then click the red **Continue** button at the bottom.
- #5 - When ready, pick your delivery time, payment method, tip amount, and click the **Place Your Order** button.
- #6 - You will get a text when someone accepts your delivery for you.



## Contactless Delivery

For most deliveries, you can select Leave it at My Door for contactless dropoff. Some orders with age-restricted or high-value items may require that you meet the driver and present your ID.

## Problems with Orders

If something isn't right, you can take care of it right in the app. Press on the **Menu** button in the Doordash app and go to **Support**. The **Menu** button is in the top left and looks like a small person. Select the order with which you have a problem. Then click on the green **Report a Problem** button. You can then select the order that had the issue and fill out a form to report the problem. Doordash will investigate and respond with their resolution.

## Other Questions

For additional information or questions, go to [Doordash Support](#) or press on the menu in the Doordash app and go to **Help**.