



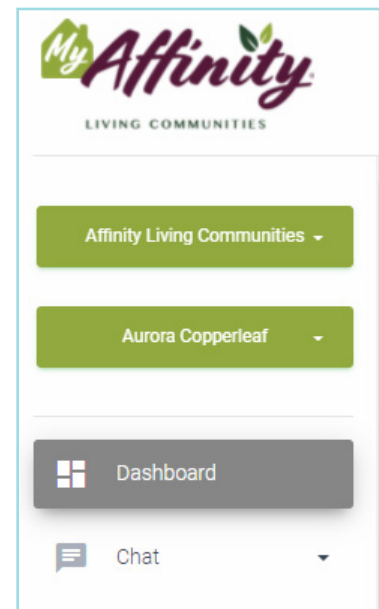
Life at Affinity is even better with MyAffinity!

We are excited to bring MyAffinity to life. MyAffinity enhances the resident experience, helping them access the full value of their amenities through the convenience of technology. It provides many features to bring residents a stronger feeling of community, vibrant social engagement, wellness, entertainment, and convenience. As a staff team member, MyAffinity makes it easier to communicate with your residents, manage their requests and help them facilitate engaging activities.

MyAffinity includes a mobile app for residents and their families, and a web portal for Affinity staff. Together, these tools provide opportunities for residents to engage with each other and with staff. Most importantly, it will help you engage with residents in new ways and help improve your workflow operationally.

Getting Started

- The MyAffinity staff portal is a central hub with many useful tools for staff. To access the Staff Portal, browse to admin.myaffinity.app. Login with your email address and password.
- The navigation bar at the right side of the portal contains the menu with tools you can access, including:
 - **Chat** - messaging with residents and maintenance requests
 - **Social** - community discussion forums
 - **Community** - events calendar and announcements



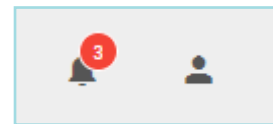
- To hide the menu, click on the arrow button near the MyAffinity logo.



To show the menu, click on the arrow button again.



- The notifications icon in the upper right corner lets you know if there are new notifications, e.g. a new message from a resident or a new maintenance request.



Support

Resident Support

If a resident needs assistance using MyAffinity, they can press the phone icon in the bottom right corner of the app. They can also call MyAffinity Support directly at (888) 808-0791. Our support team is available Monday - Friday: 8am - 5pm PST.

Staff Support

Do you have questions? Ideas? Suggestions? Just need help using MyAffinity? MyAffinity Support is here for you, too. If you need help with the MyAffinity staff portal, you can click on the question mark icon in the upper right corner of the screen. You can also call MyAffinity Support directly at (888) 808-0791. Our support team is available Monday - Friday: 8am - 5pm PST.